

Business Management

Business Management challenges members to demonstrate their understanding of core management principles through an objective test and a role play scenario. Members apply their knowledge to real-world business situations involving planning, organizing, leading, and decision-making within an organizational setting.

Event Overview

Division	High School	
Event Type	Team of 1, 2 or 3 members	
Event Category	Role Play	
Event Elements	Objective Test and Interactive Role Play	

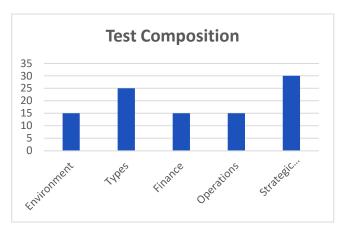
Educational Alignments

Career Cluster Framework Connection	Management & Entrepreneurship	
NACE Competency Alignment	Career & Self-Development, Communication,	
	Critical Thinking, Leadership, Professionalism	

Knowledge Areas

- Business Environment
- Management Types
- Business Finance
- Operations
- Strategic Management

Test questions and role plays are based on the knowledge statements and objectives outlined for this event. Detailed objectives can be found in the study guide included in these guidelines.



Region

Each chapter may enter two teams in this event. Testing is school-site and proctored with careful monitoring to ensure the integrity of the test. This event is classified as a Performance Event even though it is the *test* only at the regional level.

State

Top three (3) qualifiers of each region are eligible to compete at the State Leadership Conference. Competitors will take the objective test to determine top ten (10) finalists. Finalists will be announced at the opening session and will present to judges on Saturday of the SLC.



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National

Required Competition Items

	Items Competitor Must Provide	Items FBLA Provides	
Objective Test	 Sharpened pencil Fully powered device for online testing Conference-provided nametag Photo identification Attire that meets the FBLA Dress Code 	 One piece of scratch paper per competitor Internet access Test login information (link & password provided at test checkin) 	
Role Play	 Conference-provided nametag <u>Photo identification</u> Attire that meets the <u>FBLA Dress Code</u> 	 Two notecards per competitor Pencil Secret role play problem/scenario 	

Important FBLA Documents

• Competitors should be familiar with the Competitive Events <u>Policy & Procedures Manual</u>, <u>Honor Code</u>, <u>Code of Conduct</u>, and <u>Dress Code</u>.

Eligibility Requirements

To participate in FBLA competitive events at the National Leadership Conference (NLC), the following criteria must be met:

- **Membership Deadline**: FBLA national membership dues must be paid to the specific division by 11:59 p.m. Eastern Time on March 1 of the current school year.
- Repeat Competitors: Members may only compete in an event at the NLC more than once if they
 have not previously placed in the top 10 of that event at the NLC. If a member places in the top
 10 of an event at the NLC, they are no longer eligible to compete in that event at future NLCs,
 unless the event has been modified beyond a name change. Chapter events are exempt from
 this procedure.
- **Conference Registration**: Members must be officially registered for the NLC and must pay the national conference registration fee to participate.
- **Official Hotel Requirement**: To be eligible to compete, competitors must stay within the official FBLA housing block.
- State Entry Limits: Each state may submit up to four entries per event.
- **Event Participation Limits**: Each member may participate in:
 - One individual or team event, and
 - One chapter event (e.g., *Community Service Project* or *Local Chapter Annual Business Report*).
- **Participation Requirement**: To be eligible for an award, each competitor must complete all components of the event at the National Leadership Conference.
- Team Composition: All members of a team must be from the same local chapter.



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- Identification at Check-in: Competitors must present valid photo identification (physical or digital) that matches the name on their conference name badge. Acceptable forms include a driver's license, passport, state-issued ID, or school ID.
- Late Arrivals: Competitors will be allowed to compete until such time that the results are finalized, or participation would impact the fairness and integrity of the event, as determined by Competitive Events staff. If judges have left the competitive event area, it is no longer possible to compete. Five penalty points will be assessed for late arrivals in any competitive event.
- Event Schedule Notes:
 - o Some events may begin before the Opening Session.
 - All schedules are posted in local time for the NLC host city.
 - Schedule changes are not permitted.

Event Administration

This event consists of two phases: an objective test and an interactive role play.

Objective Test

Each competitor will complete a 100-question multiple-choice objective test.

Test Duration

• **Test Duration:** 50 minutes

Format

• This event consists of an online objective test that is proctored and completed on-site at the National Leadership Conference (NLC).

Materials

Reference or study materials are not permitted at the testing site.

Electronic Devices

 All electronic devices, including cell phones, smart watches, and similar technology, must be powered off prior to the start of the competition.

Team Tests

 If competing as a team, competitors must begin testing individually within a few minutes of one another. Each competitor's score will be averaged to determine the team's overall test score.

Calculators

 Personal calculators are not allowed; an online calculator will be available within the testing platform.

Question Review

• Competitors may flag questions within the testing platform for review prior to the finalization of results at the NLC.

Interactive Role Play Details

The team-averaged objective test score determines the top 15 teams advancing to role play round.

Timing Structure

- **Preparation Time:** 20 minutes (a one-minute warning will be provided)
- **Presentation:** 7 minutes (a one-minute warning will be provided)
- Question & Answer (Q&A): None



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Role Play Prompt

• Competitors will be provided with a single copy of a management—related scenario or problem at the beginning of their assigned preparation time. This copy must be shared among team members and may only be accessed within the designated preparation area.

Notecard Use

• Each competitor will receive two notecards for use during preparation and the presentation. Information may be written on both sides. Notecards will be collected after the role play.

Materials

• No technology, reference materials, visuals, or props may be used.

Interaction with Judges

• Judges may ask questions during the presentation as part of the interactive role play format.

Audience

• Role play presentations are closed to all conference attendees.

Confidentiality

• To maintain fairness, competitors must not discuss or share the role play prompt until the event concludes.

Scoring

- The team-averaged objective test score determines the top 15 teams advancing to role play round.
- The role play round scores only will be used to determine winners.
- Objective test scores will be used to break a tie.
- All judging decisions are final. Results announced at the National Leadership Conference are considered official and will not be changed after the conclusion of the National Leadership Conference.

Penalty Points

- Competitors may be disqualified if they violate the Code of Conduct or the Honor Code.
- Five points are deducted if competitors do not follow the Dress Code or are late to their assigned presentation time.

Electronic Devices

 Unless approved as part of a documented accommodation, all cell phones, smartwatches, electronic devices, and headphones must be turned off and stored away before the competition begins. Visible devices during the event will be considered a violation of the FBLA Honor Code.

Recognition

• A maximum of 10 entries (individuals or teams) may be recognized per event.

Americans with Disabilities Act (ADA)



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FBLA complies with the Americans with Disabilities Act (ADA) by providing reasonable
accommodations for competitors. Accommodation requests must be submitted through the
conference registration system by the official registration deadline. All requests will be
reviewed, and additional documentation may be required to determine eligibility and
appropriate support.

Recording of Presentations

- Unauthorized audio or video recording is strictly prohibited in all competitive events.
- FBLA reserves the right to record presentations for educational, training, or archival purposes.
 Competitors should be aware that their presentations may be recorded by FBLA-authorized personnel.

Sample Preparation Resources

• Official sample test items and role plays can be found in <u>FBLA Connect</u>. These sample items showcase the types of questions that may be asked on the test and familiarize competitors with the multiple-choice item options.



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Study Guide: Knowledge Areas and Objectives

This study guide shows the skills and knowledge you'll be tested on for this event. Objectives followed by a two-letter, three-digit code in parentheses are based on the National Business Administration Standards from MBA Research and Curriculum Center. Some objectives also reference MBA Research's Learning Activity Packages (LAPs)—resources with readings, activities, and assessments to help you learn. For more information, visit MBAResearch.org/FBLA.

Business Environment (15 test items)

- 1. Explain the role of business in society (EC:070, LAP-EC-070) (CS)
- 2. Describe types of business activities (EC:071, LAP-EC-071) (CS)
- 3. Describe types of business models (EC:138) (SP)
- 4. Discuss the global environment in which businesses operate (EC:104) (SP)
- 5. Describe legal issues affecting businesses (BL:001) (SP)
- 6. Explain the organizational design of businesses (EC:103) (SP)

Management Types (25 test items)

- 1. Discuss the nature of human resources management (HR:410, LAP-HR-410) (CS)
- 2. Explain the nature of project management (OP:158, LAP-OP-158) (SP)
- 3. Discuss the nature of information management (NF:110, LAP-NF-110) (CS)
- 4. Discuss the nature of customer relationship management (CR:016, LAP-CR-016) (SP)
- 5. Discuss the nature of supply chain management (OP:303, LAP-OP-303) (SP)
- 6. Explain the nature of change management (SM:095) (SP)
- 7. Explain the nature of knowledge management (KM:001, LAP-KM-001) (SP)
- 8. Explain the nature of quality management (QM:001, LAP-QM-001) (SP)
- 9. Explain the nature of risk management (SM:075, LAP-SM-075) (SP)

Business Finance (15 test items)

- 1. Explain the nature of balance sheets (FI:093, LAP-FI-093) (SP)
- 2. Describe the nature of income statements (FI:094, LAP-FI-094) (SP)
- 3. Describe the nature of budgets (FI:106, LAP-FI-106) (SP)
- 4. Describe the nature of cash flow statements (FI:091, LAP-FI-091) (SP)
- 5. Develop company's/department's budget (FI:099, LAP-FI-099) (MN)
- 6. Interpret financial statements (FI:102) (MN)

Operations (15 test items)

- 1. Explain the nature of operations (OP:189, LAP-OP-189) (CS)
- 2. Discuss the nature of business analysis (OP:327) (SP)
- 3. Discuss business process thinking and its impact (OP:474) (SP)
- 4. Explain the concept of supply chain (OP:443, LAP-OP-443) (CS)
- 5. Explain the impact of supply chains on business performance (OP:477, LAP-OP-477) (SP)

Strategic Management (30 test items)

- 1. Explain the concept of management (SM:001, LAP-SM-001) (CS)
- 2. Explain factors that affect management (SM:100) (SP)
- 3. Discuss the nature of managerial planning (SM:063) (SP)
- Explain managerial considerations in organizing (SM:064, LAP-SM-064) (SP)



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- 5. Describe managerial considerations in staffing (SM:065, LAP-SM-065) (SP)
- 6. Discuss managerial considerations in directing (SM:066, LAP-SM-066) (SP)
- 7. Describe the nature of managerial control (control process, types of control, what is controlled) (SM:004, LAP-SM-004) (SP)
- 8. Explain the nature of managerial ethics (SM:002, LAP-SM-002) (MN)
- 9. Explain the nature of business plans (SM:007, LAP-SM-007) (MN)
- 10. Select and apply metrics for measuring organizational success (SM:074) (MN)

References for Knowledge Areas & Objectives

MBA Research and Curriculum Center. *National Business Administration Standards*. https://www.mbaresearch.org/local-educators/teaching-resources/standards/

Asana. How to implement a strategic management process. https://asana.com/resources/strategic-management-stages

Business.com. 8 branches of business management. https://www.business.com/articles/8-branches-of-business-management/

ProofHub. What is business management? A comprehensive guide. https://www.proofhub.com/articles/business-management? A comprehensive guide. https://www.proofhub.com/articles/business-management?



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Poi						
Expectation Item	Not Demonstrated	Below Expectations	Meets Expectations	Exceeds Expectations	Earned	
Demonstrates understanding of the role play and defines problem(s) to be solved	No description or role play synopsis provided; no problems defined	Describes and provides role play synopsis OR defines the problem(s)	Describes and provides role play synopsis AND defines the problem(s)	Demonstrates expertise of role play synopsis AND definition of the problem(s)		
	0 points	1-6 points	7-8 points	9-10 points		
Identifies alternatives and the pro(s) and con(s) of each	No alternatives identified	Alternative(s) given but pro(s) and/or con(s) are not analyzed	At least two alternatives given, and pro(s) and con(s) are analyzed	Multiple alternatives given and multiple pros and cons analyzed for each		
	0 points	1-9 points	10-16 points	17-20 points		
Identifies logical solution and aspects of implementation	No solution identified	Solution provided, but implementation plan not developed	Logical solution and implementation plan provided and developed	Feasible solution and implementation plan developed, and necessary resources identified		
	0 points	1-9 points	10-16 points	17-20 points		
Demonstrates knowledge and understanding of the event knowledge areas: Business Environment / Management Types / Business Finance / Operations / Strategic Management	No knowledge areas demonstrated	One or two knowledge areas are demonstrated	Three knowledge areas are demonstrated	Four or more knowledge areas are demonstrated		
	0 points	1-9 points	10-16 points	17-20 points		
Presentation Delivery						
Statements are well-organized and clearly stated	Competitor(s) did not appear prepared	Competitor(s) were prepared, but flow was not logical	Presentation flowed in logical sequence	Presentation flowed in a logical sequence; statements were well organized		
	0 points	1-6 points	7-8 points	9-10 points		
Consistently displays confidence, poised body language, engaging eye contact, and effective voice projection.	Did not demonstrate any of the listed skills	Demonstrated 1-2 of the listed skills (confidence, body language, eye contact, or voice projection)	Demonstrated 3 of the listed skills (confidence, body language, eye contact, or voice projection)	Demonstrated all skills, enhancing the overall presentation		
h1-2ma	0 points	1-6 points	7-8 points	9-10 points		
Demonstrates the ability to effectively answer questions	Unable to answer questions	Does not completely answer questions	Completely answers questions	Interacted with the judges in the process of completely answering questions		
	0 points	1-6 points	7-8 points	9-10 points		
	Staff Onl	y: Penalty Points (5 points for	r dress code penalty and/or 5	points for late arrival penalty)		
			P	resentation Total (100 points)		
	1					
Name(s):						
Name(s): School:				Section:		

Comments: