

Customer Satisfaction

Directions

List several products, services, and businesses with which you/your family are extremely pleased in terms of performance. Products might include wearing apparel, electronics, grocery items, automobiles, hobby and sports equipment. Service businesses include restaurants, hair stylists, cleaning services, repair services, theme parks. Businesses might include local retail department and specialty stores and mail order/companies with Internet Web sites. List reasons you consider them exceptional.

Product/Service/Business	Reasons for Exceptional Rating