Certified Patient Care Technician (CPCT/A) Examination (NHA)

Credential Source Contact information

**Source Company Name:** National Healthcareer Association  
**Contact:** Laura Flynn, CTE director  
**Phone:** 913-661-5536  
**Email:** laura.flynn@nhanow.com  
**Website:** www.nhanow.com

Credential Contractor

**Credential Contractor:** Same as source  
**Contact:** Same as source  
**Phone:** Same as source  
**Email:** Same as source

Test Administration

**Test Site**
- School: Online  
- Testing facility

**Can the instructor take this test?:** Yes

**Number of Test Items:** 100 scored items, 20 pretest items

**Time allowed (minutes):** 120

**Passing score (percent):** 390/500 (scaled score)

**Cost Per Test:** $155

**Additional information:**
- Study guide and practice assessments are available for purchase and have been developed to align with the CPCT/A Test Plan.
- Contact credential source for necessary documents to become a testing site.
- A candidate who is scheduled to graduate from an accredited high school or GED program (or other equivalency test recognized by the candidate’s state or residency) may take the certification exam and receive a provisional certification up to 12 months before graduation as long as all certification eligibility requirements are met. A provisional certification is a placeholder and is intended to allow candidates to take certification exams as near to the time they complete their training even though they have not yet met the eligibility requirement of holding a high school diploma or its equivalency needed to receive a standard (full) certification.
Possible Preparatory Courses

Patient Care Technician (8303/36 weeks)

Accommodations: Students with Disabilities

Timing

Multiple test sessions ................................................................. No
Time of day .................................................................................. Yes
Order of tasks ............................................................................... No
Planned breaks during test ......................................................... No

Setting

Test location .................................................................................. Yes
Adaptive or special furniture ......................................................... Yes
Special lighting ............................................................................ Yes

Presentation

Written directions accompanying oral directions ......................... Yes
Specific verbal prompts ................................................................ No
Visual aids .................................................................................... No
Amplification equipment ............................................................... No
Headphones, earmuffs, or earplugs .............................................. Yes
Large-print test .............................................................................. Yes
Braille test ................................................................................... No
Read-aloud test ............................................................................ Yes
Audio test ..................................................................................... No
Interpreting/translating testing directions ................................... No
Interpreting/translating the test .................................................... No

Response

Enlarged copy of the answer document ........................................ Yes
Communication board or choice cards ........................................ No
Examiner records responses ....................................................... No
Brailor .......................................................................................... No
Word processor or word processor with speech-to-text .............. No
Augmentative communication device ........................................ No
Word prediction software ........................................................... No
Spelling aids ................................................................................ No
English dictionary

Dictation using a recording device

Dictation to a scribe

Read back student response

Calculator and arithmetic tools

Calculator with additional functions

Math aids

Dry erase board

Additional writing implements

Accommodations: English Learners

Audio test

Bilingual dictionary

Dictation to scribe

English dictionary

Examiner records responses

Flexible schedule

Multiple test sessions

Read-aloud test

Test directions delivery

Visual aids